



Low Income Fare Equity (LIFE)

Fare subsidy program

Subsidize Your Dial-A-Ride

Do you qualify as a low-income resident of Contra Costa County?*

** Low Income = less than 30% of area median income; call [510-724-3331](tel:510-724-3331) ext 113 to see if you qualify*



Riders using WestCAT Dial-A-Ride may be eligible for FREE Rides!

The LIFE Program is paid for by Contra Costa County Measure X Funding

For more information:

Call 510-724-3331 ext 113

Or email: Life@westcat.org



CONTRA COSTA
transportation
authority



LIFE TICKET PROGRAM ELIGIBILITY INFORMATION

About the Program

Paratransit riders using WestCAT service may be eligible for free paratransit rides through the Low-Income Fare Equity (LIFE) Program. Eligible riders will receive 10 one-way trip tickets, valued at \$30.00, per month to use for local or regional WestCAT Paratransit trips.

Contra Costa Transportation Authority partners with Western Contra Costa Transit Authority (WestCAT) to bring riders the LIFE Ticket Program. The program is paid for by Contra Costa County’s Measure X funding. The program duration is from February to December 2024 or until program funds are expended. A review of the program will occur at three months to consider funding availability and/or eligibility adjustments. This program does not apply to One-Seat Ride.

Income

Eligible riders are people with disabilities currently certified as ADA eligible with WestCAT Paratransit that meet Extremely Low-Income criteria. Individuals must verify that they meet the Housing and Urban Development (HUD) Extremely Low-Income criteria, or provide proof of certification with similar low-income programs, to establish eligibility due to HUD criteria’s use in most similar programs.

The HUD Extremely Low-Income Limits for Contra Costa County is as follows:

Persons Per Household	Extremely Low-Income (30% of Average Median Income)
1	\$28,800
2	\$32,900
3	\$37,000
4	\$41,100

Application

Applicants must call 510-724-3331 ext.113 to apply for the program. To qualify, individuals must be currently certified as eligible for ADA Paratransit with WestCAT Paratransit or Dial -A- Ride.

Eligibility Requirements

In addition to ADA Paratransit certification, the individual must also provide one source of proof of low-income eligibility as noted below:

1. Meet low-income eligibility requirement as determined by participation in one of the listed programs:
 - a. WIC
 - b. Medicaid
 - c. SNAP
 - d. SSI/SSDI/SSA
 - e. Cash Assistance Program for Immigrants (CAPI)
 - f. CalWorks
 - g. General Assistance (GA)
2. If individuals are unable to verify using any of the above options, they may be asked to provide one of the following:
 - a. Three recent pay stubs
 - b. Three recent financial assistance documents
 - c. Most recent tax return
 - d. Most recent year end social security statement
3. Program administrators may allow a different form of verification on request if appropriate.

Financial information will be kept confidential.

Eligibility Re-verification

Participants may be asked to re-verify eligibility in the future.

Survey

Participants may be asked to participate in a voluntary survey to solicit input about the program and help inform future iterations of programs.